



# Acceptable Use and Digital Safety Policy 2022-2023

## 1 Introduction

- 1.1. The use of technology as a tool has become an integral part of school and home life.
- 1.2. Cognita Schools is committed to the effective and purposeful use of technology for teaching, learning and administration and is also committed to protecting its staff, students, parents and visitors, from illegal or harmful use of technology by individuals or groups, either knowingly or unknowingly.
- 1.3. The school actively promotes the participation of parents to help the school safeguard the welfare of pupils and promote the safe use of technology.
- 1.4. This policy applies to the use of:
  - All technology devices and equipment connected to the school network.
  - All technology devices supplied by the school to employees and contractors, both onsite and offsite.
  - All technology devices supplied by the school to students via our 1-to-1 device programme, both onsite and offsite.
  - All applications and IT services provided by the school for teaching, learning and administration.
  - All applications and IT services available online and accessible via the school network or a school technology device.
- 1.5. A copy of this policy is available to staff, students, parents and visitors on request and on the school website.
- 1.6. In the event of a breach of this policy and its requirements, failure to have read this policy will not be accepted as a defence/excuse.

## 2 Purpose of this Policy

- 2.1 Promote responsible use and care of technology and IT services available to staff, students, parents and visitors.
- 2.2 Outline the acceptable and unacceptable use of technology and IT services at the school, both on and offsite.
- 2.3 Outline the roles and responsibilities of all staff, students, parents and visitors.
- 2.4 Educate and encourage pupils to make good use of the educational opportunities presented by access to technology at the school.

2.5 Safeguard and promote the welfare of pupils, in particular by anticipating and preventing the risks arising from:

- Exposure to harmful or inappropriate material (such as pornographic, racist, extremist or offensive materials).
- Inappropriate contact from strangers.
- Cyber-bullying and abuse.
- Copying and sharing personal data and images.

2.6 Outline Digital Filtering and Monitoring on school devices and the school network.

2.7 Outline requirements for reporting misuse of technology.

### 3 Scope

3.1 This policy applies to all staff, students, parents and visitors of the school.

3.2 The school will take a wide and purposive approach to considering what falls within the meaning of technology. This policy relates to all technology, computing and communications devices, network hardware and software and services and applications associated with them including:

- The school network, WIFI and internet access.
- Tablets, desktops, laptops, and thin client devices.
- Mobile phones, smartphones and smart watches.
- Digital devices for audio, still images and moving images (e.g. personal music players and GoPro devices).
- Digital displays and Smart boards.
- 2D and 3D printers.
- Communication and collaborations applications (e.g. email and Teams).
- Virtual Learning Environments.
- Mobile messaging apps (e.g. Snapchat and WhatsApp); and social media (e.g. Facebook, Instagram, TikTok).

3.3 This policy applies to the use of technology on and off school premises.

3.4 This policy applies to any member of the school community where the culture or reputation of the school are put at risk.

3.5 This policy applies to any member of the school community where staff, students, parents or visitors are put at risk.

### 4 Related documentation

4.1 Safeguarding and Child Protection Policy.

4.2 Preventing Radicalisation and Extremism Policy.



4.3 Behaviour Policy.

## 5 Roles and Responsibilities

5.1 This policy document is the responsibility of the Cognita Regional Director of Education.

5.2 The school Principal is responsible for publishing this policy and the ongoing implementation and monitoring of this policy.

5.3 The Cognita European IT Director is responsible for ensuring that technology and IT Services are deployed and monitored in line with this policy.

5.4 All staff, students, parents and visitors are responsible for adhering to the policy.

## 6 Safe Use of Technology

6.1 The school is committed to the safe and purposeful use of technology for teaching, learning and administration.

6.2 Use of technology should be safe, responsible, respectful to others and legal. Staff, students, parents and visitors are responsible for their actions, conduct and behaviour when using technology at all times.

6.3 The school will support the use of technology and make internet access as unrestricted as necessary whilst balancing the educational needs of our students, the safety and welfare of staff, students, parents and visitors, and the security and integrity of our systems.

6.4 Monitoring, logging and alerting tools are in place to maintain technology safety, safeguarding and security for the protection of Staff, Students, Parents and Visitors.

6.5 In the interest of safeguarding children, student 1-to-1 devices have monitoring software pre-installed. The software provides live and historic data regarding the use of the device e.g. web browsing, and the data collected is stored for 90-day periods. For further information on how we looked after the personal data we collect, please see the school's Privacy Notice on their website.

6.6 We want pupils to enjoy using technology and to become skilled users as technology has become a fundamental part of education, not only as the vehicle to deliver great teaching and learning, but as a platform for collaboration and productivity.

6.7 Pupils will be educated about the importance of safe and responsible use of technology to help them to protect themselves and others online.

6.8 The school actively encourages the participation of parents to help promote the safe use of technology with their children.

6.9 Any concern regarding unsafe or inappropriate use of technology should be reported to a teacher, school Principal or Child Protection and Wellbeing Coordinator as soon as possible.

6.10 Any serious incident involving unsafe or inappropriate use of technology will be reported by the school Principal to the Cognita European IT Director who will record and investigate the matter.

6.11 All users of technology may find the following resources helpful in keeping themselves safe online:

- [UK Safer Internet Centre](#)
- [Internet Matters](#)
- [Online Safety for children and families of Google](#)
- [Common Sense Media](#)

## 7 Right to Use School Network and Equipment

7.1 School employees and students will be allocated a username and password for accessing technology devices and services.

7.2 Some shared resources will have a generic username and password for access.

7.3 All school technology remains the property of the school. The school may reasonably request the device or withdraw access to the service at any time and, if applicable, the device must be returned to the school.

7.4 Only school devices should be connected to the school network and personal devices should only connect to the guest network.

7.5 Any attempt to access or use any user account or email address, for which a staff member, student, parent or visitor is not authorised, is prohibited.

7.6 Designated devices may be issued to school employees and students for teaching, learning and administration:

- Students assigned a 1-to-1 device are required to sign the iPad/Laptop Usage Agreement (See Appendix A).
- Students with a designated device may use the device in lessons at the direction of their teacher.
- School employees and students are responsible for the safety and security of a designated device when taken out of school.
- School issued devices and associated peripherals should be returned in good condition (excluding ordinary wear and tear) and in working order.
- Staff / Parents are responsible for the cost of a like for like replacement of an assigned device if it is damaged / lost intentionally, wilfully or through neglect.

7.7 Resource devices are available in school for use by employees and students on general work, lessons and specialist applications.

7.8 School employees and students may not use, or attempt to use, IT resources allocated to another person, except when explicitly authorised.

## 8 Appropriate Use of Technology for Digital Safety

8.1 The school provides **System and Application Accounts** for staff, students, parents and guests when required. You must:

- Not allow other people to use your account.
- Not use someone else's account.
- Lock your device or logout of your account when not in use.
- Only use school applications and email for official School business and digital correspondence.
- Not send messages or emails from school Accounts that purport to come from an individual other than the person actually sending the message.

8.2 The school provides technology **Hardware and Software** to support education and the running of the school business.

- Users of school technology equipment are expected to take care of the equipment through responsible behaviour.
- School technology should not be removed from school site except where:
  - The device is assigned to an individual member of staff; or
  - The device is assigned to a student via the 1-to-1 programme; or
  - There is written permission from a member of the School Leadership Team.
- School technology assigned to staff and students is the responsibility of the assignee.
- You should not leave portable technology equipment, including school-issued devices unattended.
- Loss or damage of school technology should be reported to a teacher, member of the School Leadership Team or IT Support Team at the earliest opportunity.
- Theft of school technology assigned to an individual member of staff or to a student via the 1-to-1 programme should be reported to the police and be reported to a teacher, member of the School Leadership Team or IT Support Team at the earliest opportunity along with a crime reference.
- Deliberate abuse or damage of school equipment will result in the culprit(s) being billed for the full replacement costs of the equipment.

Do not:

- Attempt to install software onto a school-owned or school-issued device other than when directed to via the school Application Download Store.
- Download or access illegal software on school devices.
- Download any software packages from the school network onto portable media or personal devices.
- Attempt to copy or remove software from a school-owned or school-issued device.

- Attempt to alter the configuration of the hardware equipment or any accompanying software unless under the written instruction of the school.

### 8.3 The school provides technology resources for accessing and storing **Data**.

Do not:

- Access or attempt to access data for which you are not authorised.
- Interfere with digital work belonging to other users.

It is the responsibility of technology users when accessing data to be aware of Intellectual property rights infringement including copyright, trademark, patent, design and moral rights.

### 8.4 The school endeavours to safeguard and where possible mitigate all **Security** risks associated with technology.

- The school has filtering systems in place to block access to unsuitable material, wherever possible and to protect the welfare and safety of staff, students, parents and guests.
- You must not:
  - Try to bypass school filtering systems whilst using school devices or using the school network.
  - Use software or network routing designed to bypass filters and access blocked sites.
  - Try to bypass technology security systems whilst using school devices or using the school network.
  - Use software or network routing designed to bypass school technology security systems.
- Access to unsuitable material on a school device or on the school network should be reported to a teacher, member of the School Leadership Team or IT Support Team at the earliest opportunity.
- The school has technology security systems in place to block and to protect against computer viruses or other malicious software such as spyware.
- Concerns regarding viruses and other malicious software should be reported to a teacher, member of the School Leadership Team or IT Support Team at the earliest opportunity.

### 8.5 It is the responsibility of all technology users to ensure the **Welfare** of themselves and others both on personal and school devices.

- Cyberbullying - Pupils must not use their own or the school's technology to bully others.
- Strangers - Pupils must not use their own or the school's technology to make contact or engage with people who they do not know.
- Sharing of nudes/semi nudes imagery/videos - Pupils must not use their own or the school's technology to create or share sexualised content including images, audio, video and text.
- Concerns regarding welfare associated with use of technology should be reported to a teacher, member of the School Leadership Team or Child Protection and Wellbeing Coordinator at the earliest opportunity.

8.6 The school provides appropriate access to the **Internet and Social Media** to support education and the running of the school business.

- The internet provides technology users with unprecedented opportunities to obtain information, engage in discussion, and liaise with individuals, organisation and groups world-wide so as to increase skills, knowledge and abilities.
- The school actively supports access to the widest variety of information resources available, accompanied by the development of the skills necessary to filter, analyse, interpret and evaluate information encountered.
- Staff, students, parents and visitors must not use a school device or the school network to intentionally visit Internet sites that contain obscene, illegal, hateful, abusive, offensive, pornographic, extremist or otherwise inappropriate materials.
- Staff, students, parents and visitors must not use a school device or the school network to access gambling websites.
- Staff, students, parents and visitors shall be responsible for notifying a member of the School Leadership Team, Child Protection and Wellbeing Coordinator or IT Support Team of any inappropriate material accessed on a school device or on the school network so that access can be blocked.
- Privacy of staff, students, parents and visitors must always be recognised and respected on social media sites.
- Staff should not connect with any pupil under the age of nineteen on any social networking site or via personal mobile phones.
- Staff, students, parents and visitors of the school must not make offensive or inappropriate comments including bringing the school's name and reputation into disrepute on any forum/platform, such as social media sites (whether using a school device or not) where a connection between the user and the school can reasonably be made.

## 9 Cognita Allocated Devices: Access & Privacy

9.1 Access to assigned devices and IT content:

- School technology devices assigned to staff and students are for the sole use of the assignee.
- Student devices may be loaded with a Classroom Management Application which enables appropriate functionality for the teacher to control and view the students screen during the lesson.
- Cognita devices may be loaded with Remote Support Applications which enables IT support staff to logon to the devices to provide remote assistance; this may only be used with the permission of the device assignee.
- Cognita reserves the right to access an assigned device and monitor its use and content under the following special circumstances including but not limited to:
  - To detect and/or prevent crime.
  - To enable system security protection (eg Virus, Malware, Hacking or other Risk).
  - To investigate potential misuse, abuse and/or illegal activity.
  - To monitor compliance with employment and statutory obligations.
  - To guarantee the integrity of the school devices, technology and IT systems.
- To access an assigned device written permission must be given as follows:
  - Cognita HR Director or Partner for a device assigned to a member of staff.



- The School Principal or the school Child Protection and Wellbeing Coordinator for a device assigned to a student.
- Data on a Cognita Device or accessed through a Cognita Device is aligned with Cognita & School Privacy Policies.

## 10 Photographs and Images

10.1 The school abides by data protection legislation, namely, the General Data Protection Regulation 2018 (as amended, extended or re-enacted from time to time), and understands that an image or video is considered personal data. It seeks written consent from parents to publish images or videos for external publicity purposes, such as the website, and for internal purposes, such as a yearbook or on a parent portal. Parents and guardians may withdraw this permission at any time by informing the school's Administration Team in writing.

10.2 The Cognita Code of Conduct for Staff states, 'Cognita does not permit the use of personal mobile phones and cameras by staff where children are present'.

10.3 The Early Years Safeguarding and Welfare Requirements requires all schools to have a clear policy on the use of mobile phones and devices.

10.4 Staff, students, parents and visitors are not permitted to use devices such as mobile phones, cameras, smart watches or digital recorders to photograph or record members of staff or pupils without their permission. Permission may be granted by the school in the event of performances/events organised by the school.

10.5 Parents are asked to be considerate when taking videos or photographs at school events and are requested not to publish material of other children in any public forum without the permission of the relevant family. It is illegal to sell or distribute recordings from events without permission. Any parent who does not wish for their child to be videoed or photographed at school events by other attendees must notify the school in advance and in writing.

## 11 Use the School equipment for personal use

11.1 School devices and IT systems are provided for schoolwork only; should you decide to use the equipment or IT systems for personal use, please be informed that it will be at your sole risk and could be considered as a breach of the Digital Safety Policy. Furthermore, please be informed that as per Section 9 of this Policy, Cognita is entitled to access and monitor the use and content of the school equipment and technology, including the personal communications that may have been made through those school means.

11.2 Only approved software and applications may be installed on a school device.

11.3 School devices and network must not be used to carrying out any illegal trading activity.

11.4 Conducting any private or financial transaction on shared equipment carries a risk and your personal data may not be safe.

## 12 Use of personal equipment in school

12.1 Personal devices are not allowed to connect in the school other than to the guest Wi-Fi network.

## 13 Procedures for reporting

13.1 Staff, students, parents, and visitors of the school with a concern or an incident regarding technology should take the following actions:

- Stop the problem or remove the technology.
- Prevent exposure of the incident to others.
- Record the nature of the incident and those involved.
- Preserve evidence to enable investigation if required.
- Report the incident or concern to a teacher, school Principal, Child Protection and Wellbeing Coordinator or IT Support Team as appropriate.

13.2 Any concern regarding unsafe or inappropriate use of technology, or welfare associated with use of technology, should be reported to a teacher, school Principal or Child Protection and Wellbeing Coordinator as soon as possible.

13.3 Access to unsuitable material and concerns regarding viruses and other malicious software on a school device or on the school network should be reported to a teacher, member of the School Leadership Team or IT Support Team at the earliest opportunity.

13.4 Loss, damage or theft of school technology should be reported to a teacher, member of the School Leadership Team or IT Support Team at the earliest opportunity; theft should also be reported to the police and a crime reference obtained.

13.5 Pupils must take responsibility for their use of IT equipment both at school and at home; should parents or guardians have concerns or become aware of an issue, we strongly encourage prompt communication with the school so we can offer advice and support.

13.6 The school has a duty to report serious concerns to Local Authority Safeguarding Teams or to the Police, in line with statutory requirements.

## 14 Removal of Network Rights/Sanctions

14.1 Anyone found abusing the Digital Safety Policy on the use of computers may have their network rights removed and may be subject to further disciplinary action.

14.2 The school reserves the right to remove network access at any time.

14.3 The school may inform the police or other law enforcement agency in the event of any use that could be regarded as giving rise to criminal proceedings.

14.4 The school takes its responsibilities in relation to digital safety and use of technology by staff, students, parents and visitors seriously and understands the importance of monitoring, evaluating and reviewing its policies and procedures regularly.

## Additional Guidance for laptop/iPad use

### COMPUTERS/IPADS

The student is the main person in charge of the device assigned to him by the school.

The student must make good use of the device, meaning:

- The computer/iPad must always be used on a table or desk and never on the floor, on a chair etc.
- The computer/iPad must not, under any circumstances, be painted or written on with typex or other similar products.
- The computer/iPad must not have stickers or other markings, apart from a small sticker (approximately 5 centimeters) with a student's name.
- When the computer is not in use, it should remain inside the case that has been provided to the student with the device. In the case of the iPad you must have the lid closed.
- The computer/iPad and case must be looked after carefully and treated with respect.
- The computer/iPad must only have the applications and software allowed by the school. Students must only use sites of an educational nature and permitted by the school. If the student has doubts about whether an application or website is appropriate they should email the IT department ([ithastings@hastingschool.com](mailto:ithastings@hastingschool.com)).
- Any problems with or damage to the computer/iPad, whether or not it affects its operation, must be communicated to the IT Department via email ([ithastings@hastingschool.com](mailto:ithastings@hastingschool.com)) or in person.
- The computer/iPad must be brought to school charged from home.
- The student can use headphones if a teacher authorises it but these must be wired.
- The student can use a mouse as an external device as long as the computer/iPad is compatible. Any other external device must be validated by the IT department emailing the IT department ([ithastings@hastingschool.com](mailto:ithastings@hastingschool.com)).
- All computers/iPads must be connected to the "Cognita Students" wi-fi as long as they are at school. Under no circumstances is the use of other networks allowed.
- Under no circumstances should students use a VPN (Virtual Private Network).
- Student must lock their device when they leave their desk, even for a short time.
- In the event that the school detects that the student is misusing the device, a behaviour point for 'inappropriate use of device' or 'inappropriate management of device' will be logged. Parents will be alerted via Cognita Connect. Pastoral leaders will monitor the frequency of these logs for each student and take appropriate action.

### PASSWORDS

- The use of passwords to access the computer and software must be strictly personal and non-transferable. Students must make sure they keep their password private.
- If this password is compromised, it must be communicated urgently to the IT department.
- **PASSWORDS ARE FIXED AND CANNOT BE CHANGED BY STUDENTS**

### ACCIDENTS / INCIDENTS

In case of breakage or damage, the student must report this to the IT Department.

If the laptop is damaged there are two possible scenarios:

- If the student is not at fault, the laptop will be repaired/replaced and parents will have to pay an excess of €100.
- *If the student is at fault, through carelessness or neglect, then the student's parents will have to pay for the full cost of the repair or replacement. However, each case will be analysed individually. Fault, and consequent costs, may be disputed but the final decision is made by the school and cannot be appealed.*

### THEFT/LOSS AND RETURN

If the computer is lost, a student's parents will have to pay the full cost of replacement.

If the computer is stolen, then a police report must be filed by the family. In terms of replacement costs, the circumstances will be looked at. If it is in no way the student's fault, ie it was taken from a locked locker, then the device will be replaced and the parents will have to pay an excess of 100€. If it was stolen due to carelessness or negligence, then parents will be liable for the full replacement cost. In particular older students MUST NOT take their laptops out at lunchtime. Laptops must be left at school locked in a locker. Equally, after school students must not take their laptops with them if they go to socialise with their friends. Again the final decision on whether the student is at fault will be made by the school and cannot be appealed.

If a device is lost or stolen, it must be reported immediately to the IT Department as it may be possible to locate the location of the device.

All devices must be returned before a student leaves Hastings or the full cost of a replacement will be charged.

### PENS and CHARGERS

Pens and chargers are not covered and, if lost, stolen or damaged (whether deliberate or accidental) the full cost of replacement will need to be paid.

### MOBILE PHONE REGULATION

Year 7-11 students must turn off their personal mobile before the start of school and should not turn it back on until out of school. The mobile should be stored in their locker. If they need to call home, they can ask the secretaries to use the school phone.

Year 12 and 13 students are allowed to use their phones at break and lunch but at no other time.

The only time a mobile phone may be used at school is if it is needed for medical purposes.

Phones must also not be used during educational visits without the permission of the member of staff in charge.

If a student uses a mobile phone at school without permission, their phone will be confiscated and left at reception. Students can reclaim their phones after their final lesson of the day (not for lunchtime). This will be logged on sims as 'use of mobile phone' and parents will receive an alert. If this happens repetitively students will be sanctioned with a detention.



### OTHER PERSONAL DEVICES

Students may not bring any other personal device to school, regardless of whether it is for educational purposes or not.



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# IPAD AGREEMENT

Your iPad will be an exciting and integral part of the learning experience at school. Treat it with care and use it to collaborate with your classmates in a purposeful way that supports your learning journey. We've listed some simple guidelines below. Have a read and make a firm commitment to look after it and keep yourself and your classmates safe whilst working in the virtual environment.

Student Name: \_\_\_\_\_ Apple iPad Serial No: \_\_\_\_\_

## BE SAFE

- Only visit websites that support the learning goals assigned by your teachers
- Use your device to collaborate on learning tasks and always remember to engage with others as if the conversation were happening face to face. Be kind and respectful at all times Do not use old Teams chats to contact pupils out of school time.
- Your device has all the necessary apps and software required for you to learn and work effectively. There is no need to install anything else or change any of the settings
- Do not download or install any software, including browser plugins or VPNs, or change any of the settings configured by default.

## BE RESPONSIBLE

- Keep your iPad safe when you are on the move, use the protective sleeve provided
- Lock your iPad away when it's not with you
- Do not decorate your iPad in any way.
- Handle your iPad with care, keeping it away from food and liquids
- Report any damage or problems to your Class Teacher Failure to do so will be seen as neglect.
- Any damage caused by neglect or intent will be investigated. If you have been found to cause damage through intent or wilful neglect, parents will be charged for the cost of the repair or replacement. This applies to both your iPad and iPads belonging to others.

If you or your parents would like for your iPad to stay in school, please make sure the charging cable is kept with the iPad and left in the charging cabinet in your classroom.

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I agree to take very good care of my iPad by keeping it safe, and always being responsible and respectful of others in my words and actions when using it.

Signature: \_\_\_\_\_

Year Group/Class: \_\_\_\_\_

Date: \_\_\_\_\_



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# LAPTOP USAGE AGREEMENT

Your laptop is an important part of the learning experience at school. Please read the Digital Use policy, and read the guidelines below. Make a firm commitment to look after it and keep yourself and your classmates safe whilst working in the virtual environment.

Student Name: \_\_\_\_\_ Form: \_\_\_\_\_ HP Laptop Serial No: \_\_\_\_\_

## BE SAFE

- Only visit websites that support the learning goals assigned by your teachers
- Remember to always engage with others as if the conversation were happening face to face. Be kind and respectful.
- Your device has all the necessary apps and software required for you to learn and work effectively. You are only allowed to install apps from the Company Portal, if/when instructed by a member of staff. Otherwise, do not download or install any software, including browser plugins or VPNs, or change any of the settings configured by default.
- Only use the school WIFI to access the internet.
- Do not bring your own device to school.

## BE RESPONSIBLE

- Keep your laptop safe when you are on the move, use the protective sleeve provided and keep it in your bag.
- Lock your laptop away when it's not with you. Do not take your laptop out of school at lunchtime.
- Handle your laptop with care keeping it away from food and liquids.
- Do not decorate your laptop in any way.
- Report any damage or problems immediately. Failure to do so will be seen as neglect.
- Any damage caused by neglect or intent will be investigated. If you have been found to cause damage through intent or wilful neglect, parents will be charged for the cost of the laptop repair or replacement. The replacement could be as much as 1200 euros. This applies to both your laptop and other laptops. I have read the Digital Use policy, and agree to all of the points above. I understand that I may be liable for the damage or loss of the laptop.

Name: \_\_\_\_\_

Year Group/Class: \_\_\_\_\_

Date: \_\_\_\_\_